

Remote "Drop-Off / Pick-Up" Partner Program

Program Overview:

- The purpose of this partnership program is to help boaters access reliable and quality service for their emergency Life Rafts, Man-Overboard-Modules (MOM), and Crew-Overboard-Recovery Devices (CORD).
- By partnering with Wolverine Inflatables, our remote "Drop-Off / Pick-Up" partners provide a valuable service to customers, club members, organization members, and local boaters in their area.
- Because Life Rafts are a hazmat shipment, this program simplifies the process of boaters getting their Life Rafts, Man-Overboard-Modules (MOM), and Crew-Overboard-Recovery Devices (CORD) to Wolverine Inflatables without the need for being personally qualified as a hazmat shipper.

<u>LifeRaft and MOM service is a headache</u> for boaters due to the hazmat nature of the product and the dangerous goods category of shipping.

Program Details:

- Our Wolverine "Drop-Off / Pick-Up" remote partners accept Life Rafts, MOM, and CORD units from boaters in their area where boaters can "Drop-Off" their units for service by Wolverine Inflatables.
- Wolverine Inflatables will subsequently schedule a pick-up of those units for transport to Wolverine Inflatables' shop in Hudson, MI and provide an expected pick-up date and time. Wolverine Inflatables will inspect the unit(s) after arrival in our shop and communicate directly with the boater with an estimate of service cost and notify the boater of any unexpected finding as a result of the inspection.
- Following the boaters approval of the service findings and service estimate, Wolverine Inflatables will perform the service as approved by the boater.
- Upon completion of the approved service, Wolverine Inflatables will return the serviced units to the remote partner for "Pick-Up" by the boater. (The boater will be invoiced/charged directly by Wolverine Inflatables for the approved/completed service prior to returning the unit to the remote partner.)

Contact Wolverine Inflatables directly if you have any questions or need any additional information regarding the Wolverine Inflatables Remote "Drop-Off" / "Pick-Up" Partner Program... or to confirm that your unit can be serviced by Wolverine Inflatables.

Wolverine Inflatables

4345 Munson Hwy., Hudson, MI 49247 Toll Free: 1-877-570-2727 / Phone: (517)448-7556 / FAX: (517)448-5907 (Owned and operated by Aerospace Services and Products, Inc.)